



## **Storm Amy Update 041025**

Dear Customer

I'm writing to provide a further update on the ongoing situation following Storm Amy. North and Mid Wales have continued to experience persistent high winds throughout the day, resulting in a number of new faults on the network.

Our teams have been working tirelessly and safely to restore power following Storm Amy. Thanks to their dedication, 12,991 customers have had their supply successfully restored since the start of the incident.

We're continuing to make strong progress and remain focused on reconnecting everyone as quickly and safely as possible

As at 6pm we have 96 customers still off supply across the Manweb Region due to the high winds brought by Storm Amy. All known faults have been assessed, resources aligned and affected customers have been contacted and offered welfare support, food and information updates.

While winds continue to prevail, our teams remain focused on carrying out repairs and restoring power as quickly and safely as possible.

To support those impacted, we've deployed a food truck at:

Maes Parcio Gwydyr Car Park, B5106, Llanrwst LL26 0PL

### **Key updates:**

> Customers off supply overnight are being prioritised for restoration.

> Ongoing high winds, debris, road and bridge closures, and localised flooding continue to impact restoration efforts.

> Highest recorded wind speed: Capel Curig – 85mph.

> Main areas of challenge: Betws-y-Coed and Llanidloes.

We're continuing to monitor conditions closely, and our priority remains keeping our customers and teams safe. If anyone in your community is experiencing a power cut, Customers can look up our fault postcode lookup on our website [here](#) to get up to date information on existing power cuts or they can call 105 directly – this is the free national number to report a power cut or get updates directly from our teams.

We also continue to remind customers to stay well clear of any fallen power lines or damaged equipment and to avoid attempting their own repairs.

Thank you for your ongoing support in sharing updates and information with your communities — it makes a real difference in helping us reach those who need assistance most quickly.

I'll provide a further update tomorrow

Many thanks

Heather Heaton

Stakeholder Engagement & Comms Manager | SP Energy Networks



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Contact us at [stakeholderengagement@spenergynetworks.co.uk](mailto:stakeholderengagement@spenergynetworks.co.uk)



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