

Dear Councillors, Town & Parish Councils,

We are currently receiving a high volume of enquiries regarding roadworks across the borough. To help you and your residents access the most up-to-date information as quickly as possible, I wanted to remind you of the self-service tools available on the Council's website.

Our Roadworks page provides live, interactive updates on all planned and emergency works, including works by the Council, utilities, and third-party contractors. This is the same system used by our highways teams and offers the most accurate and current information.

You can access it here: [Live roadworks | Cheshire West and Chester Council](#)

Using this service, you can:

- View all works on a map, including start/end dates and responsible organisation
- Check for diversion routes and traffic management
- Filter by location, date, or type of work
- Share direct links with residents who raise queries

We encourage all councillors to use this page as the first point of reference before contacting the highways team, as it provides real-time data and may answer most questions immediately, avoiding the need to wait several days for a response from officers.

If you require further clarification on specific works after checking the webpage, our team will of course continue to support you.

Thank you for your ongoing assistance in helping us manage enquiries effectively.

Sharon Angus-Crawshaw

Communication and Member Development Officer (Part-time)

Please note I do not work on Wednesdays

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**Cheshire Association of Local Councils, Park View Business Centre, Combermere,
Whitchurch, Shropshire, SY13 4AL Tel: 01948 871314 www.chalc.org.uk**

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