

Storm Boelo | Sunday 25 October

As Storm Boelo begins to move away from the licence area, our focus is increasingly shifting from managing the impact of severe weather to restoring supplies and supporting affected communities.

Throughout Sunday, our teams have responded to damage caused by high winds, heavy rain and coastal conditions across Liverpool City Region, Cheshire & Warrington, North & Mid Wales and Shropshire. While some faults continue to emerge, weather conditions are beginning to ease this evening and restoration activity is progressing across affected areas.

We know that any loss of power can have a significant impact on households, businesses and public services. Our engineers, lines teams and support colleagues remain mobilised this evening and into Monday, working to safely reconnect customers as quickly as possible.

Supporting Customers

Restoring supplies remains our priority, but supporting those affected by prolonged interruptions is equally important.

Throughout the day, we have been working closely with Local Authorities and Emergency Planning Officers across the licence area to coordinate support for vulnerable customers and communities impacted by outages.

This has included sharing information and discussing practical support measures such as accommodation, generators and community welfare arrangements for customers experiencing prolonged interruptions.

This collaboration helps ensure that local responders have the latest information on restoration activity, vulnerable customers and emerging community needs, allowing support to be targeted where it can make the greatest difference.

How we're operating

Across the SP Manweb area, we are:

- Maintaining enhanced operational resources into Monday .
- Mobilising additional engineering and support teams to effectively respond to emerging faults.
- Prioritising resources to focus on network resilience and customer restoration activities.
- Putting arrangements in place to support customers who may require additional assistance during prolonged interruptions.

How you can help

As community leaders, resilience partners, elected representatives and local organisations, your support continues to make a real difference.

Simple actions such as sharing trusted information, signposting customers to 105, checking on vulnerable residents and helping communities access available support can often have the greatest impact during severe weather events.

Staying safe and up to date

- Stay well clear of any damaged or fallen power lines – they may still be live and extremely dangerous.
- You can keep up to date with any faults in your area by using our postcode checker www.spenergynetworks.co.uk/postcode and by following our X/Twitter channel @spenergynetwork.
- Report any power cuts or damage immediately by calling 105 – it's free and connects you straight to SP Energy Networks.
- If your communities require further support from SP Energy Networks, please contact our stakeholder engagement team - stakeholderengagement@spenergynetworks.co.uk

Looking ahead

While the worst of Storm Boelo appears to be passing, our response continues. Overnight and into Monday, our focus will remain on restoring remaining faults, supporting vulnerable customers and working with local resilience partners to ensure communities receive the assistance they need.

We would like to thank Local Authorities, Emergency Planning Officers, emergency responders, community organisations and partners across the region for their continued support and collaboration throughout this event.

Together, we are helping keep communities safe, informed and connected.

Heather Heaton
Stakeholder & Comms Engagement Manager
SP Energy Networks

Contact us at stakeholderengagement@spenergynetworks.co.uk

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